

Appendix C

Outcomes	Success Measures (LAA indicators in bold type)	Historical data	Latest data	Direction of Travel	Target 2009/10	Target 2010/11
SAFE						
<i>Fewer young offenders</i>	NI 111 First time entrants to the Youth Justice system aged 10-17	2370 (07/08)	1910	better	2274	2230
<i>Reduced re-offending rates</i>	NI 19 Rate of proven re-offending by young offenders	Not collected – new for 2008/09	0.81	n/a	To be agreed	To be agreed
	NI 30 Re-offending rate of prolific and priority offenders	Not collected – new for 2008/09	1.07%	n/a	15% reduction in offences by cohort	To be agreed
	NI 32 Repeat incidents of domestic violence	Not collected – new for 2008/09	51.89%	n/a	n/a	28%
	NI 40 Drug users in effective treatment	429 (07/08)	467	better	472	496
<i>People feel safer in their neighbourhoods</i>	NI 15 Serious violent crimes per 1,000 population	Not collected – new for 2008/09	1.84	n/a	1.78	1.73
	NI 16 Serious acquisitive crimes per 1,000 population	Not collected – new for 2008/09	28.56	n/a	25.28	25.06
	NI 17 perceptions of anti-social behaviour	Not collected – new for	39.1%	n/a	n/a	34.30%

					survey)	
	NI 21 Dealing with concerns about anti-social behaviour (ASB) and crime by the local council and police	Not collected – new for 2008/09	29.7%	n/a	n/a (biennial survey)	35.70%
Children feel safer	Children’s perceptions of feeling safe (Ofsted TellUs survey)	62% (2007)	61%	worse	Not set	Not yet set
Reduced anti-social behaviour	NI 21 Dealing with concerns about anti-social behaviour (ASB) and crime by the local council and police	Not collected – new for 2008/09	29.7%	n/a	n/a (biennial survey)	35.70%
	NI 49(i) Total number of primary fires per 100,000 population	297.50 (2006/07)	232.43	better	221.65	London Fire Brigade have not set target
	NI 49(ii) Total number of fatalities due to primary fires per 100,000 population	0.60 (2007/08)	0.60	no change	London Fire Brigade have not set target	
	NI 49(ii) Total number of non-fatal casualties (excluding precautionary checks) per 100,000 population	22.90 (2007/08)	14.38	better	22.16	
Improved roads and footpaths	NI 5 Overall/general satisfaction with the area	47% (2006/07)	56.6%	better	n/a (biennial survey)	65%

	NI 168 Principal roads where maintenance should be considered	2% (2007/08)	3%	worse	4%	5%
	NI 169 Non-principal roads where maintenance should be considered	2% (2007/08)	4%	worse	6%	7%
CLEAN						
Cleaner streets and improved public spaces	NI 5 Overall/general satisfaction with the area	47% (2006/07)	56.6%	better	n/a (biennial survey)	65%
	NI 195a Improved street and environmental cleanliness: Litter	Not collected – new for 2008/09	4.74%	n/a	10%	10%
	NI 195b Improved street and environmental cleanliness: Detritus	Not collected – new for 2008/09	11.19%	n/a		
	NI 195c Improved street and environmental cleanliness: Graffiti	20% (2007/08)	3%	better	4%	4%
	NI 195d Improved street and environmental cleanliness: Flyposting	2% (2007/08)	0.37%	better	2%	2%
	NI 196 Improved street and environmental cleanliness (fly tipping)	2 (2007/08)	4 'Poor'	worse	'Effective'	'Effective'
	Satisfaction with parks & open spaces (Place Survey)	66% (2006/07)	46.4%	worse	Not set	Not yet set

Reduction in amount of waste going to landfill	NI 191 Residual household waste per household	992.10kg (2007/08)	856.95kg	better	Not set	Not yet set
	NI 192 Percentage of household waste sent for reuse, recycling & composting	20.41% (2007/08)	25.05%	better	27%	31%
Reduction in CO2 emissions	NI 185 CO2 reduction from Local Authority operations	26,403,567kg (2008/09)	Awaiting data		To be agreed	To be agreed
FAIR AND RESPECTFUL						
Increased involvement and influence in public services	NI 4 Percentage of people who feel they can influence decisions in their locality	39% (2006/07)	37%	worse	n/a (biennial survey)	42%
More people feel that people from different backgrounds get on well together	NI 1 % people who believe people from different backgrounds get on well together	47% (2006/07)	49.1%	better	n/a (biennial survey)	54.10%
	NI 23 Perceptions that people in the area treat one another with respect and dignity	Not collected – new for 2008/09	59.2%	n/a	n/a (biennial survey)	49.20%
Stronger ties within the community	NI 6 Participation in regular volunteering	Not collected – new for 2008/09	16%	n/a	n/a (biennial survey)	17%

HEALTHY						
<i>People enjoy longer and healthier lives</i>	NI 121 Mortality rate from all circulatory diseases at ages under 75	104.06 (2007)	101.33	better	98	97
	NI 123 16+ current smoking prevalence	Not collected – new for 2008/09	1022	n/a	979	980
<i>Reduction in number of teenage pregnancies</i>	NI 112 Under 18 conception rate	60 (2007)	Data due March 2010		28.20	24.6
<i>Reduced childhood obesity</i>	NI 52a Take up of school lunches – Primary schools	49.5% (2007/08)	52.6%	better	52.3%	53%
	NI 52b Take up of school lunches – Secondary schools	46.9% (2007/08)	48.1%	better	52.7%	53%
	NI 56 Percentage of children in Year 6 with height and weight recorded who are obese	23.91% (2007/08)	Data due December 2009		24%	24%
	NI 57 Children's participation in high quality PE and sport	Not collected – new for 2008/09	86%	n/a	Not set	Not yet set
<i>Improved mental well-being for children</i>	NI 51 Effectiveness of Child and Adolescent Mental Health Service (CAMHS)	Not collected – new for 2008/09	12	n/a	16	16

	NI 57 Children's participation in high quality PE and sport	Not collected – new for 2008/09	86%	n/a	Not set	Not yet set
Reduced health inequalities	NI 8 Adult participation in sport and active recreation	15.52% (2007/08)	Data due December 2009		Not set	Not yet set
	NI 54 Services for disabled children	Indicator introduced in 2009/10				To be set following release of baseline data
	NI 121 Mortality rate from all circulatory diseases at ages under 75	104.06 (2007)	101.33	better	98	97
People have more choice and control about how they get care and associated services	NI 130 Social Care clients receiving Self Directed Support per 100,000 population	248.46 (2007/08)	355.5	better	30% (change to data collection)	45% (change to data collection)
An environment where people thrive as they age	NI 138 Satisfaction of people over 65 with both home and neighbourhood	47% (2006/07)	63.2%	better	n/a (biennial survey)	73%

PROSPEROUS						
More people in work and in better paid jobs	NI 116 Proportion of children in poverty	Not collected – new for 2008/09	Data release date unknown		To be set following release of baseline data	
	NI 150 Adults in contact with secondary mental health services in employment	Not collected – new for 2008/09	2.6% (provisional)	n/a	15%	20%
	NI 151 Overall employment rate	68.80% (2007/08)	64%	worse	To be agreed	To be agreed
	NI 152 Working age people on out of work benefits	18.11% (2007)	18.18%	worse	17.20%	16.60%
	NI 153 Working age people on out of work benefits in worst performing areas	27.19% (2007)	26.6%	better	26.60%	25%
	NI 173 Flows on to incapacity benefits from employment	0.73% (2007/08)	Data due December 2009		0.76%	0.74%
Better skilled workforce	NI 163 Working age population qualified to at least level 2 or higher	53.03% (2007)	54.60%	better	53%	53.80%
Fewer young people not in education, employment or	NI 45 Young offenders' engagement in suitable education, training and employment	84.26%	78.54%	worse	Youth Justice Board have not set target	Youth Justice Board have not set target

training (NEET)	NI 117 16-18 year olds who are NEET	9.70% (2007)	8.90%	better	8.50%	8%
	NI 148 Care leavers in education, employment or training	58.30%	49.20%	worse	58%	59%
Increase in number of business start ups in area	NI 171 VAT registration rate	41.10 (2007)	Data due December 2010		41.10	41.51
	NI 172 VAT registered businesses in the area showing growth	13.35% (2007)	Data due March 2010		0.76%	0.74%
More homes, especially affordable homes	NI 149 Adults in contact with secondary mental health services in settled accommodation	Not collected – new for 2008/09	36.3%	n/a	90%	95%
	NI 154 Net additional homes provided	815 (2007/08)	373	worse	1190	1190
	NI 155 Number of affordable homes delivered (gross)	420 (2007/08)	262	worse	595	595
Increased number of homes meeting the decency standard	NI 5 Overall/general satisfaction with the area	47% (2006/07)	56.6%	better	n/a (biennial survey)	65%
	NI 158 % non-decent council homes	39.90% (2007/08)	35%	better	31%	Not yet set

INSPIRED AND SUCCESSFUL YOUNG PEOPLE

Improved educational qualifications by age 16	NI 72 Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	40% (2007/08)	47%	better	41%	Not yet set
	NI 73 Achievement at level 4 or above in both English and maths at Key Stage 2 (threshold)	60% (2007/08)	71% (provisional)	better	76%	Not yet set
	NI 75 Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths (threshold)	39.20% (2007/08)	44.5% (provisional)	better	45%	Not yet set
	NI 87 Secondary school persistent absence rate	5.8%	Data due February 2010		7%	Not yet set
	NI 92 Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	32.9% (2007/08)	33.5%	worse	29.3%	29.1%
	NI 93 Progression by 2 levels in English between Key Stage 1 and Key	81.2%	Data due May 2010		86%	Not yet set

	Stage 2					
	NI 94 Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	79.4% (2007/08)	Data due May 2010		82%	Not yet set
	NI 99 Children in care reaching level 4 in English at Key Stage 2	37.5% (2007/08)	38.5%	better	90%	Not yet set
	NI 100 Children in care reaching level 4 in Maths at Key Stage 2	50% (2007/08)	38.5%	worse	70%	Not yet set
	NI 101 Children in care achieving 5 A*-C GCSEs or equivalent) at Key Stage 4 (including English and Maths)	10% (2007/08)	9.4%	worse	53.3%	Not yet set
	NI 102a Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 2	13.4% (2007/08)	Data due June 2010		12.5%	12%
	NI 102b Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 4	17.8% (2007/08)	Data due February 2010		14.2%	13.8%

Increased level 2 & 3 qualifications at age 19	NI 80 Achievement of a level 3 qualification by the age of 19	31.18% (2007/08)	Data due May 2010		36%	38%
	NI 81 Inequality gap in the achievement of a level 3 qualification by the age of 19	8% (2007/08)	Data due May 2010		Not set	Not yet set
	NI 82 Inequality gap in the achievement of a level 2 qualification by the age of 19	60.88% (2007/08)	Data due January 2010		Not set	Not yet set
Improved range and quality of activities for young people	NI 110 Young people's participation in positive activities	Not collected – new for 2008/09	73.70%	n/a	77.40%	81%
ONE BARKING & DAGENHAM						
Delivering Customer Service Excellence	NI 14 Avoidable contact: the average number of customer contacts per received customer request	Not collected – new for 2008/09	48.1%	n/a	55%	50%
Improving Value for Money	NI 179 Value for money – total net value of on-going cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year	Not applicable – reporting gains from 2008/09	£12,714,000	n/a	3%	4%
	Perception that the Council provides value for money	Not collected – new for	38% (baseline)	n/a	Not set	Not yet set

		2008/09				
<i>Delivering Organisational Culture Change</i>	Average days lost per employee per year through sickness absence	10.62 (2007/08)	10.27	better	9.5	<9.5
	Overall satisfaction rate of staff in their current job	63% (2006)	Awaiting survey	n/a	Not set	+3%
	Percentage of staff who agreed they felt proud to work for the Council	43% (2006)	Awaiting survey	n/a	Not set	Not set